

SIKKIM



GOVERNMENT

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SIKKIM STATE ELECTRICITY REGULATORY COMMISSION

No. 436/SSERC/2024-25/05

Date: 11.08.2025

NOTIFICATION

In exercise of the powers conferred by sub-section (1) and (2) of section 181 read with section 61 of the Electricity Act, 2003 (36 of 2003) and all powers enabling it on that behalf, Sikkim State Electricity Regulatory Commission (SSERC) hereby makes the following regulations to amend the Sikkim State Electricity Regulatory Commission (Electricity Supply Code) Regulations, 2012, herein after referred to as the 'Principal Regulations'.

1. Short Title and Commencement:

- 1.1 These Regulations may be called the Sikkim State Electricity Regulatory Commission (Electricity Supply Code) (Third Amendment) Regulations, 2025.
- 1.2 These Regulations shall come into force from their date of publication in the official Gazette of Sikkim.
- 1.3 These Regulations shall be applicable to all licensees engaged in distribution and transmission of electricity and consumers in the State of Sikkim.
- 1.4 These Regulation shall extend to the whole of the State of Sikkim.

2. After clause (mm) of sub-regulation (1) of Regulation 1.2 of the Principal Regulations, the following Regulation shall be inserted:

“(mma) ‘Owner’ the person who is having absolute right over the property and the expression owner includes the legal heirs;”

3. After clause (qq) of sub-regulation (1) of Regulation 1.2 of the Principal Regulations, the following Regulation shall be inserted:

“(qqa) ‘Resident Welfare Association’ (here in after referred to as the Association) means an association comprising all the property owners within a Co-operative Group Housing Society, Multi Storied Building, Residential Colony, or a similar body registered with the State Government.”

4. After Regulation 3.5 of the Principal Regulations, the following shall be inserted:

“3.5A Service Connection to Resident Welfare Association

- (1) The distribution licensee shall provide either a single point connection for the Association or individual connections for each and every owner, on the basis of choice of the majority of the house or flat owners in such Association and the choice shall be ascertained by means of a transparent ballot to be held by the distribution licensee;

Provided that if more than fifty percent of the owners prefer individual connection then individual connection shall be given to each owner.

- (2) On the request of an Association or an owner of the flat or house in an Association or any other consumer, the distribution licensee shall provide a separate connection for supply of electricity for Electric Vehicle charging system.”

5. Sub-Regulation 1- (a), (b) & (c) of Regulation 3.8 of the Principal Regulations shall be substituted as under:

“1. The licensee shall provide supply of electricity to the premises pursuant to the application submitted under the Principal Regulation 3.3 and its subsequent amendment thereof.

- (a) Connections feasible with the existing Network or modification/ conversion of an existing service connection category after submission of application and payment of requisite fees/charges, complete in all respect

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|-------|--------------------|-----------|
| (i) | Metropolitan areas | - 03 days |
| (ii) | Municipal areas | - 07 days |
| (iii) | Rural area | - 30 days |
| (iv) | H.T. Connection | - 30 days |

- (b) Incase where supply requires extension of distribution mains, or commissioning of a new sub-stations, the distribution licensee shall supply the electricity to such premises immediately after such extension or commissioning within a period of ninety days.

Provided that for new connection, where extension of supply requires erection and commissioning of a new sub-station, the distribution licensee shall submit the receipt of such application to the Commission along with a proposal for erection of such sub-station, and get the same approved by the Commission within a period of thirty days. Whereas, if such sub-station is covered in the investment plan approved by the commission, the licensee shall not be required to take any further approval from the Commission.

Provided further that if such sub-station is meant to extend supply to an individual premises, the licensee shall commence erection of the sub-station only after payment of necessary charges and security deposit from the applicant.

- (c) The time frame provided under Regulation 3.8 (1) (a) & (b) above shall not be applicable in cases involving delays due to Right of Way (RoW) issues, land acquisition and compensation payment related issues (both private and forest Land) and other delays not attributable to the distribution and transmission licensees.”

6. Regulation 7.6 of the Principal Regulations shall be substituted by the following:

“7.6 Meter (including Maximum Demand Indicator) Not Recording

- (1) The consumer is expected to intimate the licensee in writing or through electronic medium, as soon as he notices that the meter has stopped/ is not recording. The licensee shall in turn acknowledge the intimation given by the consumer.
- (2) The testing of meters shall be done by the distribution licensee within thirty days of receipt of the complaint from the consumer about their meter readings not being commensurate with his consumption of electricity, stoppage of meter, damage to the seal, burning or damage of the meter;

Provided that in case of complaint by a consumer regarding meter reading not being commensurate with his consumption of electricity, distribution licensee shall install an additional meter within five days from the date of receipt of the complaint, to verify the consumption, for a minimum period of three months.”

7. After Regulation 8.1 of the Principal Regulations, the following sub-Regulation shall be inserted:

“8.1A Meter Reading and Billing of Resident Welfare Association

- (a) The metering, billing, and collection shall be done separately for
 - (i) individual electricity consumption sourced from the distribution licensee;
 - (ii) individual consumption of backup power supplied by the Association; and
 - (iii) electricity consumption for common area of such Association sourced from the distribution licensee.
- (b) In the case of a single point connection, the Association shall be responsible for metering, billing, and collection and for individual connections, these responsibilities shall vest with the distribution licensee.
- (c) In the case of a single point connection:
 - (i) the charges deducted through pre-payment meters or bills raised by the Association for individual electricity consumption shall be on no-profit-no-loss basis.
 - (ii) the distribution licensee’s tariff for single point connection to Associations shall not exceed the average billing rate for low tension domestic category.
 - (iii) the total billing done by Association for the electricity supplied by the distribution licensee shall not exceed the overall tariff paid to the distribution licensee.
 - (iv) an additional amount as prescribed by the Commission may be charged towards the sub-distribution network cost incurred for providing electricity up to the premises for the individual consumer.”

By Order of the Commission

**Bimal Rai, SCS
Secretary
SSERC**