

SIKKIM



GOVERNMENT

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SIKKIM STATE ELECTRICITY REGULATORY COMMISSION

No. 435/SSERC/2024-25/04

Date: 11.08.2025

NOTIFICATION

In exercise of the powers conferred by sub-section (1) and (2) of section 181 read with section 61 of the Electricity Act, 2003 (36 of 2003) and all powers enabling it on that behalf, Sikkim State Electricity Regulatory Commission (SSERC) hereby makes the following regulations to amend the Sikkim State Electricity Regulatory Commission (Standard of Performance for the Distribution & Transmission Licensee) Regulations, 2012, herein after referred to as the 'Principal Regulations'.

1. Short Title and Commencement:

- 1.1 These Regulations may be called the Sikkim State Electricity Regulatory Commission (Standards of Performance for the Distribution & Transmission Licensee) (First Amendment) Regulations, 2025.
- 1.2 These Regulations shall come into force from their date of publication in the official Gazette of Sikkim.
- 1.3 These Regulations shall be applicable to all licensees engaged in distribution and transmission of electricity and consumers in the State of Sikkim.
- 1.4 These Regulation shall extend to the whole of the State of Sikkim.

2. After clause (g) of sub-regulation (1) of Regulation 1.2 of the Principal Regulations,

the following clause shall be inserted:

“(ua) ‘Owner’ the person who is having absolute right over the property and the expression owner includes the legal heirs;”

“(ub) ‘Resident Welfare Association’ (here in after referred to as the Association) means an association comprising all the property owners within a Co-operative Group Housing Society, Multi Storied Building, Residential Colony, or a similar body registered with the State Government.”

3. Sub-Regulation 1 (a), (b), (c) & (d) of Regulation 4.4 of the Principal Regulations shall be substituted as under:

“4.4 Time frame for providing New Connection/ Modification of Existing Connection

(1) Time frame for new connection

Regarding the supply to a new connection/ modification of an existing connection, the relevant Regulations of the Electricity Supply Code shall apply.

- (a) Connections feasible with the existing Network or modification/ conversion of an existing service connection category after submission of application and payment of the requisite fees/charges, complete in all respect.
 - (i) Metropolitan areas - 03 days
 - (ii) Municipal areas - 07 days
 - (iii) Rural area - 30 days
 - (iv) H.T. Connection - 30 days
- (b) In case where supply requires extension of distribution mains, or commissioning of a new sub-stations, the distribution licensee shall supply the electricity to such premises immediately after such extension or commissioning within a period of ninety days.

Provided that for new connection, where extension of supply requires erection and commissioning of a new sub-station, the distribution licensee shall submit the receipt of such application to the Commission along with a proposal for erection of such sub-station, and get the same approved by the Commission within a period of thirty days. Whereas, if such sub-station is covered in the investment plan approved by the commission, the licensee shall not be required to take any further approval from the Commission.

Provided further that if such sub-station is meant to extend supply to an individual premises, the licensee shall commence erection of the sub-station only after payment of necessary charges and security deposit from the applicant.

- (c) The time frame provided under Regulation 4.4 (1) (a) & (b) above shall not be applicable in cases involving delays due to Right of Way (RoW) issues, land acquisition and compensation payment related issues (both private and forest land) and other delays not attributable to the distribution and transmission licensees.”

By Order of the Commission

**Bimal Rai, SCS
Secretary
SSERC**